

Grievance Redressal/ Escalation Matrix

Details of Designation	Contact Person Name	Address where the physical address location	Contact No.	Email-ID	Working hours when complainant can call
Customer Care	Rishabh Solanki	Office No. 508, B Wing, 5th Floor, Mittal Commercial Premises Co-op Ltd, Off. M.V. Road. Near Mittal Estate, Marol, Andheri (East), Marol Naka, Mumbai, Maharashtra, India, 400059	8655387833	support@renaissanceadvisors.in	9.00 am - 6.00 pm (Monday to Friday)
Head of Customer Care	Rishabh Solanki		8655387833	support@renaissanceadvisors.in	
Compliance Officer	Nidhi Kamani		8655387833	support@renaissanceadvisors.in	
Director	Pankaj Murarka		8655387833	support@renaissanceadvisors.in	
Principal Officer	Alok Sharma		8655387833	support@renaissanceadvisors.in	